



Vehicle History Report™

US \$39.99

2020 MERCEDES-BENZ GLE 350 4MATIC

VIN: 4JGFB4KE1LA102843
4 DOOR WAGON/SPORT UTILITY
2.0L I4 F DOHC 24V
GASOLINE
ALL WHEEL DRIVE



No accidents or damage reported to CARFAX



CARFAX 1-Owner vehicle



At least 1 open recall



1 Service history record



Personal vehicle



36 Last reported odometer reading

This CARFAX Report Provided by:

Imports Collection Inc.



This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 3/11/21 at 4:58:49 PM (CST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.



Ownership History

The number of owners is estimated

Owner 1

Year purchased

2019

Type of owner

Personal

Estimated length of ownership

1 yr. 4 mo.

Owned in the following states/provinces

Georgia

Estimated miles driven per year

Last reported odometer reading

36



Title History

CARFAX guarantees the information in this section

Owner 1

Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon

Guaranteed
No Problem

Not Actual Mileage | Exceeds Mechanical Limits

Guaranteed
No Problem



GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back.
[Register](#) | [View Terms](#) | [View Certificate](#)



Additional History

Not all accidents / issues are reported to CARFAX

Owner 1

Total Loss
No total loss reported to CARFAX.

No Issues Reported

Structural Damage

No Issues

No structural damage reported to CARFAX.	Reported
Airbag Deployment No airbag deployment reported to CARFAX.	No Issues Reported
Odometer Check No indication of an odometer rollback.	No Issues Indicated
Accident / Damage No accidents or damage reported to CARFAX.	No Issues Reported
Manufacturer Recall At least 1 manufacturer recall requires repair. Most recalls can be repaired free of charge.	Recall Reported
Basic Warranty Original warranty estimated to have 32 months or 49,964 miles remaining.	Warranty Active




Detailed History

Owner 1

Purchased: 2019

Personal Vehicle

Date	Mileage	Source	Comments
08/28/2019	9	Jackson Automotive Group Macon, GA 478-477-4858 jacksonautomotive.com 4.8 / 5.0 60 Verified Reviews 89 Customer Favorites	Vehicle serviced - Pre-delivery inspection completed
11/04/2019		Georgia Motor Vehicle Dept.	Vehicle purchase reported - Titled or registered as personal vehicle
11/07/2019	36	Georgia Motor Vehicle Dept. Byron, GA	Title issued or updated - First owner reported - Loan or lien reported - Vehicle color noted as Black
01/30/2020		Georgia Motor Vehicle Dept. Byron, GA	Registration issued or renewed - Loan or lien reported - Vehicle color noted as Black
			Avoid financial headaches. Make sure the loan has been paid off if you're buying from a private seller. Learn More
02/12/2021		Mercedes-Benz USA LLC	Manufacturer Safety recall issued - NHTSA #21V058 - Recall #2021020022 21P2197344 - Status: Remedy Not Yet Available Click here or call 1-800-367-6372 to locate an authorized Mercedes-Benz dealer near you to obtain more information about this recall - Learn more about this recall

Description: Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2016-2021 CLA-Class, GLA-Class, GLE-Class, GLS-Class, SLC-Class, A-Class, GT-Class, C-Class, E-Class, S-Class, CLS-Class, SL-Class, B-Class, GLB-Class, GLC-Class, and G-Class vehicles (117, 118, 156, 166, 167, 172, 177, 190, 205, 207, 213, 217, 218, 222, 231, 238, 242, 247, 253, 257, 290, 292, and 463 platform), the software design of the communication module may fail to communicate the correct vehicle's location for the emergency call system (eCall) in the event of a crash. If there is a drop of the power supply to the communications module during a crash, the automatic eCall system may register the location of the vehicle's last ignition cycle, rather than its location at the time the eCall system is activated. Emergency responders may be dispatched to an inaccurate vehicle location,

increasing the risk of injury following a crash. Nevertheless, the other functions of the automatic and manual emergency call function are not affected by this issue. Either an authorized Mercedes-Benz dealer or an over-the-air ("OTA") update will update the software of the communication module for the automatic emergency call system on the affected vehicles.

If there is a drop of the power supply to the communications module during a crash, the automatic eCall system may register the location of the vehicle's last ignition cycle, rather than its location at the time the eCall system is activated. Emergency responders may be dispatched to an inaccurate vehicle location, increasing the risk of injury following a crash. Nevertheless, the other functions of the automatic and manual emergency call function are not affected by this issue.

Remedy: Either an authorized Mercedes-Benz dealer or an over-the-air ("OTA") update will update the software of the communication module for the automatic emergency call system on the affected vehicles. All customers will be mailed recall notification letters as required under federal regulations. For vehicles with a "Mercedes Me" subscription service, the software update will be performed OTA and so a dealer visit is not required. For vehicles without a Mercedes Me subscription service, the notification letter will advise the customer that they may opt out of the OTA update and visit an authorized Mercedes-Benz dealer to have the update performed. If the customer does not opt out within the specified period, the update will be performed OTA with the vehicle thereafter. Depending on conditions such as network coverage and consistency of the data connection, if the OTA update cannot be successfully completed, the customer will be notified and advised to visit an authorized dealer to have the update performed. Customers who subscribe to the Mercedes Me service may check the status of the update through the associated website and/or through the Mercedes Me App. If the vehicle is subscribed to the Mercedes Me Connect services, the current status of the remote software update will be listed on the Mercedes Me connect webpage under "Software Update". Further information regarding software updates can be found in the Operator's Manual.

02/12/2021

Mercedes-Benz USA LLC

Manufacturer Safety recall issued

- NHTSA #21V071
- Recall #2021020030 21P2197350
- Status: Remedy Not Yet Available

[Click here](#) or call 1-800-367-6372 to locate an authorized Mercedes-Benz dealer near you to obtain more information about this recall

- [Learn more about this recall](#)

Description: Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020-2021 GLE-Class vehicles (167 platform) the ESP software might not meet current production specifications. In certain driving scenarios, these vehicles may fail to conform to the requirements of Federal Motor Vehicle Safety Standard ("FMVSS") 126 S7.9.4. If the vehicle's ESP Software does not meet current production specifications, affected vehicles may fail to conform to FMVSS 126 S7.9.4. In a certain automated test scenario with a driving maneuver that requires a very fast change of direction in an evasive situation, torque may be applied to one of the front wheels, pulling the vehicle to one side, increasing the risk of a crash. An authorized Mercedes-Benz dealer will update the ESP software on the affected vehicles.

If the vehicle's ESP Software does not meet current production specifications, affected vehicles may fail to conform to FMVSS 126 S7.9.4. In a certain automated test scenario with a driving maneuver that requires a very fast change of direction in an evasive situation, torque may be applied to one of the front wheels, pulling the vehicle to one side, increasing the risk of a crash.

Remedy: An authorized Mercedes-Benz dealer will update the ESP software on the affected vehicles.

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.



Glossary

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Manufacturer Recall

Automobile manufacturers issue recall notices to inform owners of car defects that have come to the manufacturer's attention. Recalls also suggest improvements that can be made to improve the safety of a particular vehicle. Most manufacturer recalls can be repaired at no cost to you.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto

Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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3/11/21 4:58:49 PM (CST)

I have reviewed and received a copy of the CARFAX Vehicle History Report for this 2020 MERCEDES-BENZ GLE CLASS vehicle (VIN: 4JGFB4KE1LA102843), which is based on information supplied to CARFAX and available as of 3/11/21 at 5:58 PM (EST).

Customer Signature

Date

Dealer Signature

Date